**INR Questionnaire Results 2017**

Total Number of questionnaires received: 41

Number of questionnaire not given due to inappropriate: 3

Total Number of questionnaires given:

|  |  |  |
| --- | --- | --- |
| Question Asked | Yes | No |
|  |  |  |
| Is it more convenient to attend your surgery than the hospital? | 40 | 1 |
| Do you have a warfarin alert card? | 41 |  |
| Do you always carry your alert card/yellow book | 36 | 5 |

**Score**

1. Very Poor

2. Poor

3. Satisfactory

4. Good

5. Excellent

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
|  | 1 | 2 | 3 | 4 | 5 |
| Is the warfarin monitoring service at your surgery? | 1 |  | 2 | 7 | 31 |
| Availability of appointment? | 1 |  | 1 | 11 | 28 |
| Do you get clear instructions on dose of warfarin and next appointment date? | 1 |  |  | 5 | 35 |
| Are there written instructions in your yellow book of who to contact for advise? | 1 |  | 2 | 8 | 30 |
| Percentage | 2.4 |  | 3.0 | 19.0 | 75.6 |

Conclusion

The surgery received a high percentage of good and excellent results (94.5%). 97.5% of patient’s find it more convenient to attend the surgery than the hospital, which is an excellent result. Comparison with last year results show a slight reduction in good and excellent results; however this is still shows a high standard of care and satisfaction with the service.

All patients who completed the questionnaire have a warfarin alert card which has improved from last year’s results. 5 patients do not always carry their alert card with them, again a reduction from last year’s audit of 12 patients. At each clinic session patients will be asked to ensure they have an alert card and understand the importance of carry this with them.

Overall another excellent result from the survey, showing patients feel they have access to a high standard of care being provided by the surgery.